



Photo: [Crystal Fleet](#)

Crystal Announces New Vaccine Requirement in Latest Update to Crystal Clean+ 4.0 Health & Safety Protocols

MIAMI, February 18, 2021 –Today, Crystal announced that it has updated its new health and safety protocols to now require all guests to be fully inoculated with a COVID-19 vaccine at least 14 days prior to their Crystal cruise. Guests will need to provide proof of vaccination before embarkation and must have received both doses of the vaccine if recommended by the manufacturer by that timeline. The vaccine requirement augments the company’s comprehensive [Crystal Clean+ 4.0](#) measures, including negative COVID-19 tests for both guests and crew, temperature checks at the terminal prior to boarding, a nimble mask policy, social distancing guidelines, enhanced cleaning and disinfection measures, reduced capacity and more.

“We are encouraged by the progress being made with the COVID-19 vaccines and what this means for our Crystal Family and the travel industry as a whole as we eagerly look forward to exploring the world again,” said Crystal’s interim president and CEO, Jack Anderson. “We know that peace of mind is the greatest luxury; and the vaccine requirement is simply the best way to ensure the safest possible Crystal Experience for all on board. This sentiment is underscored by conversations with our guests and travel partners and a recent [Cruise Critic survey](#) of cruisers that revealed that more than 80 percent of respondents would cruise if a vaccine were required.”

Crystal understands that the widespread availability of vaccines varies according to the distribution plan of each travelers’ home country and/or state. As of today, the company has voluntarily paused operations through May 2021 for its River fleet, into June for its Ocean ships, through August 1 for *Crystal Esprit* and through August for *Crystal Endeavor*, allowing most travelers sufficient time to get fully vaccinated before Crystal’s resumption of sailing.

Crystal’s crew, who hail from dozens of countries around the world, will be expected to be vaccinated as well when the company resumes sailing, however, this may not be a viable option for all crew members given their age and/or the availability of vaccines in their home countries.

“As part of the company’s Crystal Clean+ 4.0 measures, crew members will be tested for COVID-19 prior to leaving their home location to join the ship and must receive a negative result. They also will take a COVID-19 test at embarkation; quarantine for seven days upon arrival; be

tested again at the end of that seven-day period and must receive a negative result before beginning their duties,” Anderson noted. “When vaccines are widely available, they will be a requirement of employment for crew which must be completed at least 14 days prior to service.”

In addition to providing verified documentation of their COVID-19 vaccine at the time of boarding, guests will complete an online form acknowledging this requirement before their cruise tickets will be issued. Crystal has published a frequently asked questions document on the advisory alert section of its website for further reference.

Crystal will continue to evaluate and update its Crystal Clean+ 4.0 health and safety protocols for its luxury brand experiences – Crystal Cruises, Crystal River Cruises, Crystal Yacht Cruises and the upcoming Crystal Expedition Cruises – according to the latest scientific data and expert guidance.

A leader in unrivaled luxury cruising for 30 years, Crystal Cruises distinguishes its ships and its voyages with fine details and nuances that make a big impact for discerning travelers. All-inclusive entertainment; diverse enrichment options; globally-inspired dining, including Nobu Matsuhisa’s only seagoing restaurants; unlimited pours of fine wines, beers and premium spirits and an unwavering standard of genuine, personal service for each guest underscores the Crystal difference. Crystal ships are designed to offer nearly double the space per guest of similar-sized ships, and their social spaciousness will be further increased with a commitment to lower guest capacity when the ship resumes sailing.

About Crystal

Only the world-renowned Crystal Experience offers an unwavering, unparalleled standard of excellence and luxury across four distinct cruising options: Crystal Cruises, the World’s Most Awarded Luxury Cruise Line; Crystal River Cruises, the World’s Most Luxurious River Cruise Line; Crystal Yacht Cruises, offering boutique luxury and bold adventure in the world’s most elite harbors; and Crystal Expedition Cruises, taking Crystal’s acclaimed elegance to the farthest reaches of the world. Crystal has been recognized with top honors in the *Condé Nast Traveler* Readers’ Choice Awards for a record 26 years including, in 2019, for Best Medium-Ship Cruise Line for Crystal Cruises, Best Small-Ship Cruise Line for Crystal Yacht Cruises and Best River Cruise Line for Crystal River Cruises. Crystal was also voted “World’s Best” by the readers of *Travel + Leisure* for 24 years, including, in 2017 and 2020, Best River Cruise Line for Crystal River Cruises; and won “Cruise Line of the Year” and “Most Luxurious Guest Experience” by *Virtuoso* for 2018 & 2019. Crystal is proud to be a platinum partner of the advisors of ASTA.

For more information and Crystal reservations, contact a travel advisor, call 888.799.2437, or visit www.crystalcruises.com. Join the hundreds of thousands who subscribe to the [Crystal Insider](#) blog, follow [Crystal Cruises’ Facebook page](#); @crystalcruises on [Twitter](#) and [Instagram](#); @crystalrivercruises on [Instagram](#); and engage in the conversation with #crystalcruises, #crystalrivercruises and #WhereLuxuryisPersonal.

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