

GENTING CRUISE LINES

IMPORTANT UPDATES

Genting Cruise Lines' 'Cruise As You Wish' policy extended for Dream Cruises and Star Cruises' sailings until 30 October 2020

Singapore, 3 April 2020 – Genting Cruise Lines announces that it has extended its 'Cruise As You Wish' assurance policy via its flexible and convenient booking options for Dream Cruises and Star Cruises' sailings prior to or on 30 October 2020 in view of the evolving COVID-19 situation globally.

With the extension, all new and existing Dream Cruises and Star Cruises bookings made during this period will have the flexibility to cancel up to 48 hours prior to sailing and receive 100% future cruise credit to be redeemed of any Dream Cruises or Star Cruises sailing embarking on or before 31 March 2021.

"We have received positive and encouraging feedback from our guests and travel partners with regards to the introduction of our 'Cruise As You Wish' assurance policy since launching in mid-March this year. With the new extension dates, more guests will have the option, flexibility and most importantly, peace of mind when cruising with us, especially during these uncertain and challenging times," said Mr Michael Goh, President of Dream Cruises and Head of International Sales, Genting Cruise Lines.

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Genting Cruise Lines Invites Guests to 'Cruise As You Wish' with Dream Cruises and Star Cruises

Enjoy flexibility and convenience with 48-Hour Cancellation Option and receive 100% future cruise credit

Singapore, 18 March 2020 – Genting Cruise Lines announces its 'Cruise As You Wish' assurance via its flexible and convenient booking options for Dream Cruises and Star Cruises to assist guests in their decisions to cruise and most importantly to provide peace of mind in view of the unfolding COVID-19 situation.

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With the 'Cruise As You Wish' assurance and booking option, all new and existing bookings made for any Dream Cruises or Star Cruises sailings prior to or on 31 July 2020 will have the flexibility to cancel up to 48 hours prior to sailing and receive 100% future cruise credit to be redeemed of any Dream Cruises or Star Cruises sailing embarking on or before 31st December 2020.

“On behalf of Dream Cruises and Star Cruises under Genting Cruise Lines, we thank our guests for their continued support and we understand the concerns of traveling and taking a vacation in light of the COVID-19 global pandemic. We hope with introduction of the 'Cruise As You Wish' assurance, it will help minimise booking concerns among our guests and at the same time provide them with the much needed flexibility and cruise option,” said Mr Michael Goh, President of Dream Cruises and Head of International Sales, Genting Cruise Lines.

The health and safety of guests and crew remains Genting Cruise Lines' top priority and from the onset of the COVID-19 situation, the company has been working closely with the local and regional authorities in implementing precautionary measures with stringent health screening processes and enhanced sanitization and disinfection protocols across its fleet and in accordance with the various government policies. As a result, there have been no reported cases of COVID-19 among guests or crew while on board or transmitted via any of Genting Cruise Lines' ships.

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About Genting Cruise Lines

Genting Cruise Lines is a division of Genting Hong Kong comprising of three distinct cruise brands – Star Cruises, Dream Cruises and Crystal Cruises – providing a range of products from contemporary cruises to ultra-luxurious vacation experiences spanning the sea to air.

Founded in 1993, Star Cruises established the Asia-Pacific as a popular, world-wide cruise destination and, with its current fleet (SuperStar Aquarius, SuperStar Gemini, Star Pisces and The Taipan), continues to pioneer the contemporary cruise market in the region.

Launched in 2015, Dream Cruises delivers the highest level of guest service and spacious comfort in the region. Genting Dream which debuted in November 2016 and World Dream, in November 2017, were developed specifically for the China and Asia market, and provides passengers with inspirational journeys at sea that are Asian at heart and international in spirit. Explorer Dream, launched in April 2019, will further fuel Dream Cruises' global aspirations. Production is currently underway in Germany on two new Global Class ships that will join the fleet beginning in 2021.

By sea, river, land or air, Crystal has redefined the way the world views luxury travel. The world-renowned Crystal Experience – featuring global journeys with Crystal Cruises, Crystal River Cruises, Crystal Yacht Expedition Cruises, Crystal AirCruises and Crystal Air – continues to entice the world's most discerning travelers with incomparable luxury and unparalleled personal service.

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Through its family of brands, Genting Cruise Lines offers the widest and most imaginative spectrum of cruise products for the modern traveller, catering to all segments, geographies, life stages and travel styles.

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