

# GENTING CRUISE LINES

## EXPLORER DREAM CREW COMPLETES QUARANTINE AND PASS COVID-19 TESTING

Crew to participate in outbreak simulation drill in consultation with the Taiwan Public Health Association, in preparation for inaugural sailing on 26 July



Explorer Dream will begin her “Taiwan Island-Hopping” itineraries on 26 July 2020

**Hong Kong, 17 July 2020** – Genting Cruise Lines will be the first international cruise company to restart operations with the deployment of Dream Cruises’ Explorer Dream to Taiwan, where she will begin “Taiwan Island-Hopping” itineraries on 26 July 2020. Upon the ship’s arrival in Keelung on 30 June 2020, Explorer Dream underwent a thorough deep cleaning in accordance with EU standard, in addition to her crew immediately beginning their mandatory 14 day quarantine on land.

Upon completion of quarantine on land, the crew of Explorer Dream has tested negative for COVID-19 based on nucleic acid tests that are expensed by the cruise company. The crew has now returned on board where they will undergo an additional 7 day self-health monitoring period to complete their comprehensive preventive period of 21 days of isolation in total, prior to the inaugural sailing of the island-hopping itinerary on July 26.

Mr. Kent Zhu, President of Genting Cruise Lines said, “The health and safety of our guests and crew are our top priority and we appreciate the support and guidance of the many Taiwan authorities on the smooth completion of quarantine procedures and testing for our crew including the Central Epidemic Command Center, Taiwan Centers for Disease Control, Immigration Department/National Police Agency of Ministry of Interior, Maritime Port Bureau, MOTC; Taiwan International Port Company, Keelung City Government, Taipei City Government, Taipei Veterans General Hospital, Far Eastern Memorial Hospital, Wanfang Hospital and Epidemic Prevention Hotel.”

“We have been working tirelessly to prepare for the resumption of our cruise operations, and we have been exploring with local authorities the feasibility of hosting a medical professional aboard the ship to work as a consultant in collaboration with our two in-house professional doctors. We have implemented the newly-added role of Infection Control Officer on board to ensure our extensive preventive measures are functioning smoothly in case of emergencies,” Mr. Zhu continued.

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Prior to her inaugural sailing, Explorer Dream will participate in an outbreak simulation drill under the guidance of the Taiwan Centers for Disease Control. Medical experts from the Taiwan Public Health Association will also consult on the drill with professional advice on the ship's prevention and response plans to ensure the seamless execution of preventive measures both on board and on shore.

In response to the outbreak of COVID-19, Genting Cruise Lines had reviewed its existing prevention and response plans and devised a new set of enhanced and comprehensive measures across the fleet covering key areas including stringent health screening procedures and guidelines during embarkation and disembarkation, social distancing measures on board, enhanced sanitization, disinfection and hygiene practices for guest cabins and crew member quarters, public areas and recreational facilities, and safe food and beverage handling procedures.

Genting Cruise Lines has also worked with DNV GL, the largest classification society in the world, to adapt their health care "Certification in Infection Prevention (CIP) for the Marine industry (CIP-M); Explorer Dream is also the first cruise ship in the world to receive the CIP-M certification.

Additionally, the design of Explorer Dream allows for 100% external fresh air to be filtered and supplied to each passenger cabin as well as on board public areas ensuring a constant and healthy flow of fresh air throughout the vessels.

Two professional doctors, of which one will also serve as the new on board Infection Control Officer, will be available in the 24-hour medical centre, where real time RT-PCR diagnostic rapid tests and nasal swab tests will be available. Isolation wards with negative room pressure are also available in the Medical Centre and cabins can be converted into quarantine rooms if required.

"We appreciate the support and trust from our guests and industry partners in Taiwan, where our island-hopping itineraries have been met with an overwhelming market response, with sold out sailings in July and August. We look forward to welcoming our guests on board our inaugural sailing on July 26, where they will be able to enjoy a safe and inspirational journey at sea with total peace of mind," Mr. Zhu added.

Please download hi-res images at:

<https://www.dropbox.com/sh/t7kpr04y3j8wmn/AACB45QupeqHeUHRqRh4z1-0a?dl=0>

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### **About Genting Cruise Lines**

Genting Cruise Lines is a division of Genting Hong Kong comprising of three distinct cruise brands – Star Cruises, Dream Cruises and Crystal Cruises – providing a range of products from contemporary cruises to ultra-luxurious vacation experiences spanning the sea to air.

Founded in 1993, Star Cruises established the Asia-Pacific as a popular, world-wide cruise destination and, with its current fleet (SuperStar Aquarius, SuperStar Gemini, Star Pisces and The Taipan), continues to pioneer the contemporary cruise market in the region.

Launched in 2015, Dream Cruises delivers the highest level of guest service and spacious comfort in the region. Genting Dream which debuted in November 2016 and World Dream, in November 2017, were developed specifically for the China and Asia market, and provides passengers with inspirational journeys at

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sea that are Asian at heart and international in spirit. Explorer Dream, launched in April 2019, will further fuel Dream Cruises' global aspirations. Production is currently underway in Germany on two new Global Class ships that will join the fleet beginning in 2021.

By sea, river, land or air, Crystal has redefined the way the world views luxury travel. The world-renowned Crystal Experience – featuring global journeys with Crystal Cruises, Crystal River Cruises, Crystal Yacht Expedition Cruises, Crystal AirCruises and Crystal Air – continues to entice the world's most discerning travelers with incomparable luxury and unparalleled personal service.

Through its family of brands, Genting Cruise Lines offers the widest and most imaginative spectrum of cruise products for the modern traveller, catering to all segments, geographies, life stages and travel styles.

### **About Dream Cruises**

Genting HK brings 26 years' of Asian cruise industry experience in creating its new cruise line – Dream Cruises. Featuring a fleet of quality, German built vessels for Asian sourced passengers, Dream Cruises is the pacesetter in the global cruise industry, meeting the needs of the 'emerging generation' of confident, independently-minded and upwardly-mobile Asian travellers. Dream Cruises offers inspirational journeys, which are Asian at heart and international in spirit.

Purpose-built for the Asian market, Genting Dream, the first ship of the fleet, debuted in November 2016, with her sister ship World Dream joining in November 2017, offering guests cruising from Guangzhou, Hong Kong and Singapore the highest levels of service, as measured by crew to passenger ratio, and most spacious comfort as measured by gross tons per lower berth. Further expanding the Dream Cruises family, Explorer Dream joined in 2019 with homeports in Shanghai, Dalian and Tianjin during summer and Australia and New Zealand in winter. Construction has also started in Germany on the first 208,000 gross ton Global Class ship, Global Dream, and also the second Global Class ship, which will join the fleet in 2021 and 2022 respectively.

Since its launch, Dream Cruises has been recognized by the Berlitz Cruising and Cruise Guide 2020 ranking Genting Dream and World Dream in the world's top ten Large Resort Ships – the only two highest rated 4.5 star ships operating in the region.

Dream Cruises was also recently awarded 'Best Cruise Operator' at the Travel Trade Gazette's (TTG) Travel Awards 2018 and "Best Cruise Line – Cuisine" and "Best Cruise Line – Entertainment" by the Travel Weekly Asia Readers' Choice Awards 2018 and "Best New Cruise Ship" for World Dream at the 12th Annual TTG China Travel Awards 2019.

### **About Explorer Dream**

Built with German craftsmanship, Explorer Dream measures 268 meters in length and 32 meters in width and a total gross tonnage of 75,338 tons with 928 cabins for a lower berth capacity of 1,856 passengers. The signature, luxury "ship within a ship" enclave of Dream Cruises - The Palace, provides an unprecedented "True Asian Luxury" experience to discerning travelers in China and Asia, boasting an industry leading staff to guest ratio, a majority of its suites at over 40 square meters, as well as Proprietary Butler Training endorsed by affiliated company Crystal Cruises – The World's Most Awarded Luxury Cruise Line.

A generous variety of culinary options is available to cater for every taste – from inspired Asian flavours to exquisite Western delicacies. Acclaimed Australian Chef Mark Best will extend his influence on to Explorer Dream with his Seafood Grill by Mark Best serving up the ocean's bounty in a spectacular al fresco setting. Signature Dream dining favorites will also take pride of place on the new ship including Umi Uma for Japanese delights, Silk Road for traditional Chinese fare, Blue Lagoon for Southeast Asian comfort food and Palm Court for informal refreshments and breath-taking views. For adventurous foodies, the all new Mozzarella Ristorante e Pizzeria will tantalize with a modern fusion of classic Italian dishes and pizzas with a Japanese twist.

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